

Contract Maintenance Program Gas Trucks



Routine vehicle maintenance is one of the most important elements to consider to obtain the maximum long term operation of your new truck. Nobody knows more about maintaining your new Japanese truck than **FMI Truck Sales & Service**. With over 20 years of experience and thousands of trucks serviced, we are **truly** a medium duty truck expert. From one truck operations to large fleets, we understand the challenges you face in getting the most from your vehicle investment.

We are so sure that our Preventive Maintenance (PM) Program will protect your investment that we will provide you with a **4 year - 175,000 mile power train warranty at no extra charge!** That's right. Let us maintain your truck and we will provide you with a FMI power train warranty for an extra twelve months. As a factory authorized dealer we have the expertise needed to ensure that your vehicle gives you maximum mileage, dependability and productivity over its life.

For a small fee, you may also add the option of having FMI pick-up your vehicle and deliver it back to you when the service is finished.

Our PM program is economical and simple. And, even though the PM Contract is based on a four year commitment, you can cancel at any time, for any reason, with a simple 60 day notice.

HOW FMI'S CONTRACT MAINTENANCE PROGRAM WORKS...

MONTHLY VEHICLE PRICING

MILES PER YEAR	MONTHLY FEE	INCLUDING VEHICLE PICK-UP & DELIVERY
Up To 20,000	\$ 49.00	\$ 68.00*
Up To 30,000	\$ 69.00	\$ 88.00*
Up To 40,000	\$ 99.00	\$ 118.00*

BILLING

If you choose to enroll in our Contract Maintenance Program, we will send you an invoice at the beginning of each month. The invoice will be due on the 10th of the following month. The first monthly payment is due when you sign the Agreement.

MILEAGE CHARGE

Should you go over the allotted miles per year (see above), you will be invoiced for an overage charge at \$.05 cent per mile annually. Average miles per year will be reviewed and adjusted, if needed, in January of each year.

PM SERVICES

FMI's computer system will track your vehicle usage and we will call you when it's time for a service. FMI will service and inspect your vehicle as outlined on the attached *Preventive Maintenance Program Summary*. We will use factory trained technicians, OEM filters and assure that your vehicle is serviced at the intervals recommended by the factory.

IT'S THAT SIMPLE! You pay your monthly fee and either bring your unit in for service or we'll pick it up and deliver it back for you. FMI does the rest! **WHAT COULD BE EASIER?**

- ◆ OEM Trained Service Technicians
- ◆ OEM Parts
- ◆ A Reasonable, Fixed Cost
- ◆ Convenient Hours - FMI is Open Until Midnight (Monday-Friday)
- ◆ Open On Saturday Until 4 PM
- ◆ Chassis AND Truck Body Expertise
- ◆ **A 12 MONTH EXTENDED WARRANTY!!**

It's all about **UP** time. We want to make sure your truck is delivering your products to your customers **On Time, Every Time.**

Please take a moment to review the attached Agreement and Contract Maintenance Program Summary. If you have any questions or do not fully understand any portion of this program, please feel free to ask.

* Pick-up and delivery service is available in the Portland Metro area ONLY. If you want to know if your company qualifies, ask us!



PREVENTIVE MAINTENANCE PROGRAM SUMMARY

- **The Preventive Maintenance Interval is based on the manufacturers recommendation specific to the year, make and model of the vehicle.**
- Change engine oil, oil filters and fuel filters.
- Check condition of automatic transmission fluid. Adjust fluid level if required. Check for leaks.
- Service automatic transmission at manufacturers recommended interval.
- Check condition of differential fluid. Adjust fluid level if required. Check for leaks.
- Service differential at the manufacturers recommended interval.
- Check and fill hydraulic clutch reservoir (if applicable).
- Check and fill hydraulic brake fluid reservoir.
- Check condition of power steering reservoir. Adjust fluid level if required.
- Service power steering at manufacturers recommended interval.
- Check condition of coolant fluid and protection level. Adjust fluid level if required.
- Service coolant at manufacturers recommended interval.
- Check and fill window washer reservoir.
- Lube chassis.
- Adjust hydraulic brakes and check condition of lining. Record Brake %: Front: _____ Rear: _____
- Adjust air brakes and check condition of lining (if applicable). Record Brake %: Front: _____ Rear: _____
- Check air filter. (Note: Replacement of air filter, if needed, is not included).
- Check all lights. Replace any inoperable marker and exterior signal bulbs. (Note: Replacement of headlights is not included).
- Visually inspect batteries. Service as required.
- Lubricate external liftgate and platform fitting, if applicable.
- Check and fill liftgate oil reservoir. Check for leaks.
- Lube and inspect rear door operation. Advise of needed repairs.
- Inspect overall vehicle body. Advise of needed repairs.
- Inspect engine belts. Adjust if required. (Note: Replacement of engine belt, if needed, is not included).
- Complete Annual Federal DOT Inspection.
- Update service sticker.